



# Your School, Your Voice

## Family Satisfaction and Engagement Survey 2018 - 2019

### Charles M Schenck (CMS) Community School

#### Survey Response Rates Charles M Schenck (CMS) Community School

2017		2018		2019	
School Response Rate	District Response Rate	School Response Rate	District Response Rate	School Response Rate	District Response Rate
88.72%	48.94%	81.78%	42.38%	92.91%	37.18%

#### Family Satisfaction and Engagement Survey - Summary by Category

The following is a summary of the overall data by category of Charles M Schenck (CMS) Community School's family School Satisfaction Surveys. The parent survey was scored on a 5 point scale.

	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
Overall	221	83.5%	81.1%	202	86.3%	82.1%	233	89.2%	85.1%	3.0%	3.0%
General	215	80.6%	79.6%	201	83.2%	80.6%	229	84.7%	81.3%	1.5%	0.6%
Involvement Opportunities	221	81.6%	80.7%	200	84.8%	81.6%	233	91.0%	88.4%	6.2%	6.8%
Communication	219	78.2%	75.3%	202	82.8%	77.4%	232	87.3%	81.5%	4.5%	4.1%
Academics	218	88.7%	85.2%	201	91.1%	86.0%	227	93.7%	88.5%	2.7%	2.5%
School Environment	219	87.8%	85.0%	202	88.8%	85.3%	230	88.4%	85.1%	-0.4%	-0.2%



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The following are the results of Charles M Schenck (CMS) Community School's Family Satisfaction and Engagement Surveys. The parent survey was scored on a 5 point scale, Strongly Disagree to Strongly Agree

Category	2017			2018			2019			School 18 to 19 Change	District 18 to 19 Change
	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
<b>General</b>											
I would recommend this school to others.	215	84.7%	83.1%	201	85.1%	84.2%	229	87.8%	85.0%	3%	1%
Overall, how satisfied are you with your child's school?	213	76.5%	76.0%	193	81.3%	77.1%	223	81.6%	77.5%	0%	0%
<b>Involvement Opportunities</b>											
How satisfied are you with opportunities to connect you to other parents at your child's school.	216	69.9%	71.7%	200	74.5%	73.7%	214	88.3%	87.7%	14%	14%
How satisfied are you with resources (verbal, printed materials, or online) on ways you can support your child's learning at home.	218	82.6%	83.4%	200	85.0%	84.1%	229	93.4%	89.1%	8%	5%
How satisfied are you with updates about your child's school.	214	85.0%	88.2%	200	86.5%	89.1%	233	90.1%	91.6%	4%	3%
How satisfied are you with parent workshops, trainings, or classes provided at your child's school.	217	78.3%	67.5%	199	82.4%	67.3%	219	90.9%	83.5%	8%	16%
How satisfied are you with parent-teacher conferences that provide information that is clear, usable, and linked to my child's learning.	218	89.0%	87.7%	199	90.5%	88.4%	227	92.5%	89.0%	2%	1%
How satisfied are you with information about how you can be involved at your child's school.	216	80.6%	83.3%	196	87.2%	84.6%	224	89.7%	89.7%	2%	5%
How satisfied are you with opportunities to talk to the school about how you and the school can help your child succeed.	221	86.0%	83.2%	197	87.3%	83.9%	224	91.5%	87.6%	4%	4%
<b>Communication</b>											
How well does your child's school reduce barriers to parents participating in the school by providing services such as child care, translation and interpretation, convenient meeting times, locations accessible to parents, etc.	217	69.6%	69.5%	198	78.3%	72.3%	224	84.8%	79.4%	7%	7%



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	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp	N Responses	Average School % Pos Resp	Average Dist % Pos Resp		
<b>Communication</b>											
How well does your child's school make parents feel welcome.	218	85.3%	83.7%	200	87.0%	85.2%	232	92.2%	86.2%	5%	1%
How well does your child's school communicate respectfully with people from diverse culture/language background.	219	84.0%	78.4%	199	86.9%	80.4%	228	91.2%	88.5%	4%	8%
How well does your child's school develop two-way channels for communications from home to school and from school to home.	218	78.4%	79.3%	199	82.9%	81.1%	232	91.4%	83.0%	8%	2%
How well does your child's school encourage the community to be involved with the school in a variety of ways.	214	78.0%	75.4%	199	81.9%	77.3%	227	87.7%	82.4%	6%	5%
How well does your child's school ask for your input about important school decisions.	218	66.5%	62.5%	200	74.5%	64.8%	224	75.9%	68.5%	1%	4%
How well does your child's school value the diversity of children's backgrounds.	217	80.6%	78.3%	201	85.1%	80.5%	225	88.9%	84.3%	4%	4%
How well does your child's school provide a helpful person who will respond to my concerns.	211	82.5%	76.5%	201	86.1%	78.6%	229	86.5%	80.3%	0%	2%
How well does your child's school offer a variety of opportunities for parents to volunteer at the school.	215	78.6%	74.0%	202	82.2%	75.9%	221	86.4%	80.6%	4%	5%
<b>Academics</b>											
How satisfied are you with your child's school's ability to provide academic support needed to meet your child's needs.	218	89.4%	87.8%	199	91.5%	88.3%	227	94.7%	90.1%	3%	2%
How satisfied are you with your child's school's ability to use appropriate resources, such as technology, to motivate student learning.	217	89.9%	90.1%	199	93.0%	90.9%	227	96.0%	93.4%	3%	3%
How satisfied are you with your child's school's ability to provide information about before or after-school activities, tutoring, or other school programs that can support your child.	215	88.8%	82.7%	197	93.4%	84.2%	223	96.0%	88.6%	3%	4%



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<b>Academics</b>											
How satisfied are you with your child's school's ability to incorporate your child's goals, strengths, and talents in his/her learning.	212	88.7%	83.5%	201	90.0%	84.2%	225	93.8%	87.5%	4%	3%
School leadership emphasizes high academic expectations for all students.	216	86.6%	81.7%	200	87.5%	82.2%	227	88.1%	83.0%	1%	1%
<b>School Environment</b>											
The school creates an environment that emphasizes the importance of positive relationships between school and home.	210	84.8%	81.7%	199	86.9%	82.4%	227	88.5%	83.3%	2%	1%
The front office staff is friendly and welcoming.	218	83.0%	86.2%	201	83.6%	86.8%	229	86.9%	87.2%	3%	0%
I have confidence in the people at my child's school	215	86.0%	84.7%	202	88.6%	85.3%	229	88.6%	85.8%	0%	1%
The school creates a school environment that helps children learn.	214	90.2%	87.2%	200	90.5%	87.6%	229	92.6%	88.0%	2%	0%
My child's school is a safe place to learn.	213	92.0%	88.6%	201	92.0%	87.6%	230	88.3%	86.9%	-4%	-1%
My child is challenged by the work s/he is given.	215	86.0%	81.6%	200	88.0%	81.3%	223	82.5%	81.6%	-5%	0%
The teachers care about his/her success.	217	92.2%	88.3%	202	90.6%	89.0%	230	90.9%	88.9%	0%	0%
My child's school motivates my child to work hard.	219	90.4%	82.4%	201	90.0%	83.1%	228	89.5%	82.9%	-1%	0%
My child's school prepares him/her for the next academic year.	191	89.0%	85.9%	178	88.8%	86.5%	193	90.7%	86.2%	2%	0%



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<b>School Environment</b>											
My child's school prepares him/her for college and career.	115	80.9%	82.2%	98	88.8%	81.5%	119	84.0%	76.1%	-5%	-5%